



**Policy Statement #18–01 Animal Welfare Concern  
Faculty of Science, Mahidol University–Institutional  
Animal Care and Use Committee (MUSC–IACUC)**

**This Policy Statement supersedes Policy Statement #17–02.**

Faculty of Science, Mahidol University (MUSC) is committed to ensuring that animals used by personnel on behalf of the MUSC are treated in a humane, ethical manner, with the highest standard of care according to applied local regulations. This policy establishes a mechanism for reporting concerns regarding the misuse or abuse of animals in research, testing, teaching, and training. The Institutional Animal Care and Use Committee is charged with the responsibility of reviewing these concerns.

1. There are several mechanisms for reporting concerns, which can be in person, by phone, e-mail or in writing to any member of MUSC–IACUC, any MUSC–CAF veterinarian or IACUC Office staff.
2. Reports should include a factual description with date, time, location of animal mishandling and any other relevant details.
3. The complainant’s identity (if given) will be kept confidential. Anonymous complaints will also be investigated.
4. An initial review of the complaint and alleged violation shall be conducted by the non-scientist IACUC member to avoid potential conflict of interest. The IACUC will establish the time frame necessary to investigate and determine the proper action needed to resolve the problem.
5. If the initial review of the investigation reveals that any inappropriate care of the animals may be occurring, IACUC will provide written notification to the persons involved and provide the individual with an opportunity to respond to the complaint.
6. The IACUC will be responsible for documenting complaints, committee reviews and actions taken or recommended to rectify the problems identified.